

## Upgradation of the core banking software and temporary unavailability of banking services

Dear Customer,

Thank you for being a valued customer of the TJSB Sahakari Bank Limited and providing support during the Bank's journey for last 52 years. We are delighted to announce that your TJSB Sahakari Bank Limited has initiated an upgradation of its Core Banking Software in an effort to improve our services, efficiency, and accommodate growth. Our new system will allow us to offer you more capabilities, offerings, and enhance your experience with us.

Whilst our preference is to achieve the transition without causing any disruption to your usual banking arrangements, we are writing to inform you that, during the conversion period from 24<sup>th</sup> January 2025 to 27<sup>th</sup> January 2025 till 10 am, all our banking services will be affected as below for the purpose of implementing the CBS (TCS BaNCS) upgrade.

Sr.	Services & Channels	Date	Day	Remarks
1	Banking Hours for customers for all branches - All transactions	Friday 24 <sup>th</sup> Jan 2025 02:00 pm till Monday 27 <sup>th</sup> Jan 2025 10:00 am.	Friday, Saturday, Sunday and Monday	Branches will close at 02:00 pm on 24 <sup>th</sup> Jan 2025
2	NACH, NEFT/RTGS, UPI, IMPS, BBPS, ATMs, PoS & e-Com, Internet Banking, Mobile Banking and Tranzapp application	Friday 24 <sup>th</sup> Jan 2025 12:00 am till Monday 27 <sup>th</sup> Jan 2025 10:00 am.	Friday, Saturday, Sunday and Monday	Will be paused for 3 ½ days

You are therefore requested to kindly make alternate arrangements in advance for all your requirements pertaining to your TJSB Bank account / services including critical requirements like withdrawal of cash, fund transfers, bill / EMI payments, standing instructions, clearing of cheques and NACH Mandates, etc. We seek your support and solicit your cooperation to make this migration successful and help us serve you better with state-of-the-art products and services.

www.tjsbbank.co.in

Toll Free: 1800 266 3466 / 1800 103 466