

Annexure A

Grievance Redressal Escalation Matrix

Details of	Contact Person	Address	Contact No	Email id
Customer Care	Mrs Reshma Pujare	1 st floor Peoples Education Society Building Ram Maruti Road Naupada Thane (W) - 400602	022-21748662	capitalsupport@tjsb.co.in
Head of Customer Care	Mrs Asmita Sule	1 st floor Madhukar Bhavan Wagle Estate Thane - 400604	022-25838500	capitalcare@tjsb.co.in
Compliance Officer	Mr Kishor Juvekar	1 st floor Peoples Education Society Building Ram Maruti Road Naupada Thane (W) - 400602	022-21748660	capitalcompliance@tjsb.co.in
CEO	Mrs. Subbalakshmi M. Shirali	TJSB House, Plot No. 5B, Road No. 2, Wagle Estate, Thane (W) - 400 604.	022-25878500	capitalceo@tjsb.co.in

In absence of response/complaint not addressed to your satisfaction , you may lodge a complaint with

- NSDL at <https://www.epass.nsdl.com/complaints/websitecomplaints.aspx> or
- SEBI at <https://scores.gov.in/scores/Welcome.html> .

Please quote your complaint Ref No. while raising your complaint at Depository/SEBI SCORES portal.